

# Financial Services Firm Improves Productivity, Secures Data, and Verifies Regulatory Compliance

A major Caribbean financial services provider needed to modernize their infrastructure and verify compliance with data protection regulations. Working with Kirk ISS, they simplified systems management, cut licensing costs and deployed a single pane of glass solution to monitor endpoints, further securing systems and satisfying local regulations.

"Apart from having an existing business relationship with Kirk ISS, their track record speaks for itself. They consistently produce the highest quality work in a timely manner, provide guidance and are ahead of the competition with expert knowledge of new technologies".

**Manager, Enterprise Infrastructure and IT Operations** 

# The Challenge

Aging infrastructure and a lack of in-house cloud knowledge meant that the customer was no longer able to effectively manage their on-premise systems. Left unchecked, they faced lower levels of productivity due to disparate systems and manual processes. Moreover, verifying compliance with data protection regulations with their legacy systems was an onerous process.

# **Kirk ISS Approach**

Working closely with the IT operations team, Kirk ISS carefully documented the customers' needs and created a framework within which to transition from an on-premises environment to the cloud according to industry- defined baselines and hardened to meet regulations.

# The Solution

Using a cloud-first approach, Kirk ISS was able to help the customer deploy Microsoft 365 across several hundred users and multiple locations, allowing them to protect their data & devices. Also, by utilizing specialised tooling available through their new licensees, they have an approach that is scalable and repeatable, which is vitally important to future-proofing their growing business.

# Learn more about Cyber Security solutions offered by Kirk ISS:

https://www.kirkiss.ky/cybersecurity-services/





## **Vision:**

Simplified security and license management that can scale with ease.

### **Strategy:**

Migrate customers' environment to the cloud, unifying systems and utilising on-demand scalability to meet rapidly changing needs.

### **Outcomes:**

- Single pane of glass security solution to monitor endpoints.
- Regulatory compliance easily verified
- More efficient use of licenses reduces costs and improves productivity.

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